

UNITED ARAB EMIRATES  
MINISTRY OF INTERIOR



الإمارات العربية المتحدة  
وزارة الداخلية

# Exporting Vehicles Outside UAE

Moi Services Website

User Journey





## 1. Access to the Service:

To apply for a transfer certificate for vehicles outside UAE, click on **vehicle services** tab that fall under **traffic services** category, then navigate to **Exporting Vehicles Outside UAE** service then click on **Start Service** button

The screenshot displays the E-Services portal interface. At the top, there are navigation tabs for 'E-SERVICES', 'DASHBOARD', and 'EMPLOYEE SERVICES', along with the word 'العربية' (Arabic) on the right. Below the navigation is a search bar and a home icon. The main content area is titled 'TRAFFIC SERVICES' and contains several sub-tabs: 'Traffic Profile Services', 'Traffic Fines Services', 'Driving Licensing', 'Vehicles Services', 'Traffic Accidents', 'Certificate Services', 'Other Services', and 'Public Services'. The 'Vehicles Services' tab is highlighted with a red box. Below the tabs is a grid of service cards. Each card includes an icon, a title, and a 'Start Service' button. The 'Exporting Vehicles Outside UAE' card is highlighted with a red box. The grid also includes cards for 'Vehicle Details', 'Issuance of a Vehicle Registration Card', 'Vehicle Ownership Renewal', 'Vehicle Ownership Transfer', 'Transfer Vehicle Ownership And Transfer To Other Emirate', 'Transfer Vehicle Ownership And Export Outside Country', 'Lost Vehicle Registration Card Replacement', 'Damaged Vehicle Registration Card Replacement', 'Vehicle Details Modification in the Vehicle Registration Card', 'Vehicle Possession Certificate ( Cancel )', 'Issuance of a Transfer Certificate for Vehicles inside UAE', 'Issue Tour Certificate', 'Issue Certification for Releasing Impounded Vehicle', and 'Change Vehicle Plate Number'. At the bottom of the grid, there are two numbered buttons: '1' and '2'.



## 2. Service Steps:

1. Determine the vehicle that you want to apply the request for by selecting its **plate number**.

### Exporting Vehicles Outside UAE

**Service Description**  
In this service, you can apply for your selected vehicles export certificate outside UAE.  
To proceed, please hand in your old plate number to the service center.

**Progress Percentage**  
30%


Traffic No. **4070015133**


Select one of the following plate numbers:


TOYOTA

CHEVROLET

SEARCH by plate number

A  **30999**

B  **81666**

B 

Showing 3 of 3 Plates



2. Enter the details of the service restrictions, which include **the Country, carbon copy, traffic code of the shipping company and the driver**, then select the plates configuration from the list, which are divided into:

2.1. **Not Required:** If you click on this option, click the **Next** button to move to service fees step.

Select one of the following plate numbers:

Search by plate number

TOYOTA

CHEVROLET

A 30999

B 81666 ✓ Selected

B >

Showing 3 of 3 Plates

Chassis No. 1GNUKAE05AR268248

Plate Number B / AJMAN / 81666

Restrictions Service Fees Payment Gateway

Country \* Please Select x v

Carbon Copy \* Please Select x v

Shipping Company TCF NO Please Enter Shipping Company TCF  
Enter number ex. 11301967xx

Driver TCF NO Please Enter Driver TCF NO  
Enter number ex. 11301967xx

Plates Configuration \* Not Required v

Next



2.2. **Issue new export plate:** If you click on this option, enter the details of the new plate, which includes the service center, the shape and color of the plate and others, then click on **Next** button to move to the service fees step.

Restrictions	Service Fees	Payment Gateway
Country *	TANZANIA x v	
Carbon Copy *	RASHID PORT SECURITY A... x v	
Shipping Company TCF NO	Please Enter Shipping Company TCF Enter number ex. 11301967xx	
Driver TCF NO	Please Enter Driver TCF NO Enter number ex. 11301967xx	
Plates Configuration *	Issue New Export Plate v	
Service Center *	Please Select v	
Plate Shape *	v	
Plate Colour *	v	
Plate Type *	v	
Plate Class *	v	

**Next**



3. The service fees is displayed in addition to the delivery fee as shown below, click on **Next** button to move to the payment gateway.

Restrictions Service Fees Payment Gateway

Step: Service Fees

Search...

No.	Description	Amount (AED)
1	DELIVERY SERVICE FEES	15
2	Renewal of registration, private light	350
<b>Total Amount (AED)</b>		<b>365 AED</b>

Showing 1 to 2 of 2 entries

**Next**

4. Click on **yes** button to confirm the transition to the payment gateway.

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My Profile | Sign Out | Advanced Search

Confirmation

You are going to be redirected to the payment gateway.  
Would you like to continue ?

NO YES



5. You will be redirected to the Payment Gateway, Select the desired payment method (select registered card, or add a new payment card), then click on **Pay icon**.

سداد أبوظبي  
Abu Dhabi Pay

العربية

### Select payment method

**Saved Cards (1)**

Select from the cards below, or add a new one. [ADD A NEW CARD](#)

Card Number **VISA**  
4572-51\*\*-\*\*\*\*-2597

Expiry  
03/26

[Remove card](#)

Credit / Debit / Prepaid Card

**samsung pay**

PAYMENT TO  
**MINISTRY OF INTERIOR**

TRANSACTION AMOUNT  
**AED 700.00**

SERVICE CHARGE  
**AED 3.00**

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SUBTOTAL  
**AED 703.00**

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TOTAL  
**AED 703.00**

**PAY**

CANCEL



6. Add your rating of the service through the customer pulse survey screens shown below.

United Arab Emirates

نبض المتعامل  
CUSTOMER PULSE

English

### Customer Pulse Survey

Overall, how satisfied are you about the Website? \*

Extremely Dissatisfied      Extremely Satisfied

Next

English

### Customer Pulse Survey

Is there anything else you would like to share with us?

2000 characters lefts

Kindly provide your mobile number or Email for follow up

Previous      Submit